

PRIVACY POLICY

The Villas of Emerald Woods
www.emeraldwoodsonline.com | emeraldwoods.prospectportal.com
Effective Date: July 22, 2026 | Last Updated: July 22, 2026

This Privacy Policy describes how **Emerald Woods 3, GP** and **The Williams Company, LLC** (collectively, “we,” “us,” or “our”) collect, use, disclose, and protect information when you visit **www.emeraldwoodsonline.com**, use **emeraldwoods.prospectportal.com** or related leasing and resident services, request information, schedule a tour, apply for housing, or otherwise interact with The Villas of Emerald Woods online.

1. Information We Collect

We may collect information you provide directly, including your name, email address, telephone number, preferred move-in date, housing preferences, messages, tour requests, and other information submitted through forms or related services. When you apply for housing or use resident services, additional information may be collected by us or by third-party service providers, including identification, address history, employment or income information, rental history, financial or payment information, and information used for applicant screening.

We and our service providers may also automatically collect technical information such as IP address, browser and device information, pages viewed, referring pages, approximate location derived from IP address, and information collected through cookies, analytics tools, pixels, or similar technologies.

2. How We Use Information

We may use information to respond to inquiries; provide information about available homes, pricing, amenities, and leasing; schedule tours; process or facilitate rental applications; communicate with prospects, applicants, and residents; administer leases and resident services; process or facilitate payments; maintain, secure, analyze, and improve our websites and services; prevent fraud; comply with legal obligations; enforce agreements; and for other purposes disclosed when information is collected or with your consent.

3. Leasing Portal, Rental Applications, and Applicant Screening

The Villas of Emerald Woods uses or links to third-party technology and service platforms for functions that may include availability, guest cards, tour scheduling, rental applications, applicant screening, leasing, resident services, and payments. The leasing website at **emeraldwoods.prospectportal.com** is a third-party-powered platform. Information submitted through third-party platforms may be collected or processed by the applicable provider and may also be subject to that provider's privacy notice, cookie preferences, and terms.

Applicant screening may involve consumer reports or other screening information where permitted by law. Separate disclosures, authorizations, screening criteria, adverse-action notices, and other legally required documents may apply to the rental application and screening process.

4. Cookies, Analytics, and Similar Technologies

Our websites and service providers may use cookies, analytics tools, pixels, and similar technologies to operate websites, remember preferences, understand traffic and performance, improve user experience, and support communications or marketing where applicable. Cookie controls or preference tools may be available on certain websites or platforms. You may also be able to control cookies through your browser or device settings. Disabling certain technologies may affect website functionality.

5. How We May Share Information

We may disclose information among Emerald Woods 3, GP, The Williams Company, LLC, and personnel involved in the ownership, management, leasing, and operation of The Villas of Emerald Woods. We may also disclose information to

vendors and service providers supporting website hosting, communications, leasing, applicant screening, resident portals, payment processing, analytics, marketing, maintenance, security, and other business functions.

We may disclose information when required or permitted by law; to protect rights, safety, property, or security; to prevent fraud or misuse; or in connection with a merger, sale, financing, reorganization, or other business transaction.

6. Third-Party Websites and Services

Our websites may link to or integrate with third-party services, including leasing and application portals, resident portals, payment services, maps, social media platforms, scheduling tools, and other providers. We do not control the privacy practices of independent third parties. Information you provide directly to a third party is governed by that party's privacy notice and terms in addition to any protections that may otherwise apply.

7. Data Security and Retention

We use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information we maintain. However, no website, transmission, or storage system can be guaranteed to be completely secure. We retain information for as long as reasonably necessary for the purposes for which it was collected, to operate our business, maintain appropriate business and legal records, resolve disputes, enforce agreements, and comply with applicable law. Retention periods may vary based on the type of information and applicable requirements.

8. Your Choices and Privacy Rights

You may opt out of promotional email communications by using an unsubscribe method provided in those communications, where applicable. You may contact us to request updates to certain contact information or communication preferences.

Depending on applicable law, you may have additional rights regarding personal information. Any such rights may be subject to legal exceptions and identity-verification requirements. Privacy-related requests may be submitted using the contact information below.

9. Text Messages, Calls, and Electronic Communications

If you provide a telephone number, email address, or consent to receive text messages or calls, we may communicate with you regarding inquiries, tours, applications, leasing, residency, services, or other matters consistent with the consent and information you provide. Separate consent language and opt-out instructions may apply to particular communications. Message and data rates may apply to text messaging.

10. Children's Privacy

Our websites and residential leasing services are not directed to children under 13, and we do not knowingly collect personal information online from children under 13 through services directed to them. If you believe information has been submitted by a child inappropriately, please contact us.

11. Fair Housing and Equal Housing Opportunity

We are committed to complying with applicable fair housing and equal housing opportunity requirements. Information collected through our websites and leasing processes is used for legitimate business purposes and handled in accordance with applicable law.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, services, technologies, or legal requirements. When updated, the revised policy will include a new "Last Updated" date. Additional notice may be provided when required by law.

13. Contact Us

For questions about this Privacy Policy or our privacy practices, contact:

The Villas of Emerald Woods

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