

## Privacy Policy – CPM Properties

Effective Date: 12.22.2025

CPM Properties (“CPM,” “we,” “us,” or “our”) values your privacy and is committed to protecting the personal information you provide when visiting our website, applying for housing, making payments, submitting maintenance requests, or using our tenant portals and online services. This Privacy Policy explains how we collect, use, share, and safeguard your information in accordance with applicable Pennsylvania and federal laws.

### INFORMATION WE COLLECT

#### Information You Provide Directly:

We may collect personal information including your name, email address, phone number, mailing address, rental application details, lease information, maintenance requests, tenant portal credentials, and payment or billing information.

#### Information Collected Automatically:

We may automatically collect IP address, browser type, device information, operating system, pages viewed, and referring URLs.

### HOW WE USE YOUR INFORMATION

We use your information to respond to inquiries, process applications, manage properties, provide tenant services, process online rent payments, coordinate maintenance, send lease-related notices, improve our services, and comply with legal obligations.

### ONLINE RENT PAYMENTS & TENANT PORTALS

Online payments and tenant portals may be provided through third-party services. CPM Properties does not store full payment card or banking information. Third-party providers are required to protect your information and comply with applicable security standards.

## SHARING OF INFORMATION

We do not sell personal information. Information may be shared with property owners, authorized staff, service providers, payment processors, screening services, government authorities when required by law, or in connection with a business transfer.

## COOKIES

Cookies may be used to improve website functionality. Disabling cookies may limit site features.

## DATA SECURITY

We use reasonable safeguards to protect your personal information, though no method of transmission is completely secure.

## PENNSYLVANIA PRIVACY RIGHTS

You may request access, correction, or deletion of personal information, subject to legal requirements.

## THIRD-PARTY LINKS

We are not responsible for the privacy practices of third-party websites.

## CHILDREN'S PRIVACY

Our services are not intended for children under 13.

## CHANGES TO THIS POLICY

We may update this policy from time to time. Continued use constitutes acceptance.

## CONTACT INFORMATION

CPM Properties

[Info@cpmpl.com](mailto:Info@cpmpl.com)

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