



Gateway Management, LLC Privacy Policy Effective Date: January 27, 2026

This Privacy Policy explains how Gateway Management, LLC (“we,” “our,” or “us”) collects, uses, discloses, and protects your information when you visit our website, submit inquiries, apply for housing, or use our online services. This policy is intended to comply with applicable federal and Tennessee state laws governing consumer privacy, landlord-tenant relations, and fair housing requirements.

Information We Collect

We may collect personal information such as your name, email address, phone number, mailing address, and rental application or leasing information when you interact with our website or services. As part of the rental application process, we may also collect identification, background, credit, rental history, and screening information as permitted under the Tennessee Uniform Residential Landlord and Tenant Act and applicable federal laws, including the Fair Housing Act. Financial information related to rent payments, fees, or deposits is processed through secure third-party payment processors. Gateway Management, LLC does not store full credit card numbers or banking credentials. We also automatically collect certain information when you visit our website, including IP address, browser type, device information, pages viewed, and usage data. This information is collected through cookies and similar tracking technologies.

How We Collect Information

Information is collected when you voluntarily submit inquiries, complete online forms, apply for housing, make online payments, communicate with us electronically, or otherwise interact with our services. Certain information is collected automatically through cookies and analytics tools to help us evaluate website performance and improve user experience.

How We Use Your Information

We use collected information to evaluate rental applications, verify identity, conduct lawful background and credit checks, manage leasing and resident accounts, process payments, communicate with applicants and residents, maintain property operations, improve website functionality, and comply with applicable legal obligations under Tennessee law and federal regulations.

Sharing of Information

Gateway Management, LLC may share personal information with third parties when it is reasonably necessary to conduct business operations or comply with legal requirements. This may include property management software providers, payment processors, background and credit screening agencies, website hosting providers, analytics services, marketing vendors, and governmental or legal authorities when disclosure is required by law or court order. We do not sell personal information and do not share personal data for purposes that violate Tennessee or federal consumer protection laws.

Cookies and Tracking Technologies

Our website uses cookies and similar tracking technologies to analyze traffic patterns, monitor performance, and enhance functionality. You may disable cookies through your browser settings; however, doing so may limit access to certain features of the website.

Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, or misuse, consistent with industry standards and Tennessee data security expectations. While we strive to protect your information, no method of electronic transmission or storage is entirely secure, and we cannot guarantee absolute security.

Your Rights and Choices

Under Tennessee law and applicable federal regulations, you may request access to your personal information, request corrections to inaccurate or incomplete data, or request deletion of your information where legally permissible. You may also opt out of marketing communications at any time. Requests related to personal data should be submitted to info@gpmtn.rent and we will respond within a reasonable timeframe as required by law.

Fair Housing Compliance

Gateway Management, LLC complies with all applicable fair housing laws and does not use personal information to unlawfully discriminate against applicants or residents based on race, color, religion, sex, disability, familial status, national origin, or any other protected classification under federal or Tennessee law.

Third-Party Links

Our website may contain links to third-party websites for convenience or informational purposes. Gateway Management, LLC is not responsible for the privacy practices, policies, or content of those third-party websites.

Children's Privacy

Our services are intended for individuals aged 18 or older. We do not knowingly collect personal information from minors.

Changes to This Policy

We reserve the right to update this Privacy Policy periodically to reflect changes in legal requirements or business practices. Any updates will be posted on this page with a revised effective date.