

At Allmark Properties, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you interact with our website or apply to rent one of our properties in California, Oklahoma, or Texas. This policy complies with applicable privacy laws, including those in California, Oklahoma, and Texas. Please read it carefully. By using our website or submitting an application, you agree to the terms outlined below.

### 1. Information We Collect

We collect information from prospective renters who apply to lease our properties. This includes:

- Identifiers : Name, address, email address, phone number, and other contact details.
- Personal Information : Date of birth, Social Security number, driver's license number, or other government-issued identification.
- Financial Information : Credit history, income details, or other information provided for credit and background checks.
- Protected Characteristics : Information such as gender or familial status, if provided in your application.
- Internet Activity : IP address, browser type, and website usage data when you visit our site.

We do not collect more information than necessary to process your rental application or comply with legal requirements.

### 2. How We Collect Your Information

We collect information:

- Directly from You : When you submit a rental application online or provide details during the application process.
- Automatically : Through cookies and similar technologies when you visit our website (e.g., to track usage patterns).
- From Third Parties : When we conduct credit checks (via consumer reporting agencies) or background checks (via screening services), with your consent.

### 3. How We Use Your Information

We use your personal information to:

- Process your rental application and determine eligibility.
- Conduct credit and background checks, with your consent, to assess financial responsibility and suitability as a tenant.
- Communicate with you about your application status or property inquiries.
- Maintain and improve our website and services.
- Comply with legal obligations, such as fair housing laws or state-specific regulations.

We limit our use of your information to these purposes and do not use it for unrelated activities.

### 4. How We Share Your Information

We may share your personal information with:

- Service Providers : Third-party vendors, such as credit bureaus or background check companies, to process your application. These providers are contractually obligated to protect your information.

- Property Owners : If applicable, we may share relevant application details with the property owner or management team.
- Legal Authorities : When required by law, court order, or to protect our rights, property, or safety.

We do not sell your personal information to third parties for monetary or other valuable consideration. However, under California law, certain disclosures (e.g., to service providers) may be considered a “sharing” of data. We ensure such sharing aligns with applicable laws and your rights.

## 5. Your Rights Under State Privacy Laws

Depending on your state of residence, you may have specific rights regarding your personal information:

- California Residents (CCPA/CPRA) :
  - Right to Know : Request details about the personal information we collect, use, or disclose.
  - Right to Delete : Request deletion of your personal information, subject to exceptions (e.g., retaining data to complete your application).
  - Right to Correct : Request correction of inaccurate information.
  - Right to Opt-Out : Opt-out of the sale or sharing of your personal information (though we do not sell or share for targeted advertising).
  - Right to Non-Discrimination : We will not discriminate against you for exercising these rights.
- Oklahoma Residents (OCDPA) :
  - Right to Consent : We obtain your consent before collecting sensitive data for credit or background checks.
  - Right to Disclosure : Request information about how we use your data.
- Texas Residents (TDPSA) :
  - Right to Access : Request confirmation of whether we process your data and access to it.
  - Right to Delete : Request deletion of your personal information, subject to exceptions.
  - Right to Appeal : Appeal a decision if we deny your request.

To exercise these rights, contact us using the information in Section 9 below. We will respond within the timeframes required by law (e.g., 45 days in California and Texas, 60 days in Oklahoma).

## 6. Consent for Credit and Background Checks

By submitting a rental application, you consent to Allmark Properties conducting credit and background checks through authorized third-party providers. This may include verifying your identity, creditworthiness, rental history, and criminal background. You may withdraw consent by notifying us, but this may prevent us from processing your application.

## 7. Data Security

We implement reasonable security measures, including encryption and access controls, to protect your personal information from unauthorized access, loss, or misuse. However, no online transmission is 100% secure, and we cannot guarantee absolute security.

## 8. Retention of Your Information

We retain your personal information only as long as necessary to process your application, fulfill legal obligations, or resolve disputes. For example:

- Application data is kept for the duration of the review process.

- If approved, data may be retained as part of your tenant record.
- If denied, data is retained as required by law (e.g., fair housing compliance) and then securely deleted.

#### 9. Contact Us

If you have questions, wish to exercise your rights, or need assistance, please contact us:

- Email : [privacy@allmarkproperties.com](mailto:privacy@allmarkproperties.com)
- Phone : (909) 989.7556 (toll-free)
- Mail : Allmark Properties, Attn: Privacy Officer, 8577 Haven ave Suite 202, Rancho Cucamonga, CA 91730

#### 10. Changes to This Privacy Policy

We may update this policy to reflect changes in our practices or legal requirements. The updated policy will be posted on our website with a revised effective date. Your continued use of our services after such changes constitutes acceptance of the updated terms.

#### 11. Additional Disclosures

- California "Do Not Track" Signals : We do not track users across third-party websites and do not respond to browser "Do Not Track" signals.
- Children's Privacy : Our services are not directed to individuals under 13, and we do not knowingly collect data from children.
- Sensitive Data Notice (Texas) : We do not sell sensitive personal data, such as biometric information, but we may collect it for background checks with your consent.

Thank you for choosing Allmark Properties. We are committed to transparency and protecting your privacy.