

Privacy Policy

Last Updated: May 13, 2026

Welcome to the website for The Oaks Apartments (“Community,” “we,” “our,” or “us”). This Privacy Policy explains how we collect, use, share, and protect information obtained through our website and related services for our apartment community located in Mesa. By using our website, you agree to the terms of this Privacy Policy.

Information We Collect

We may collect the following types of information:

Personal Information You Provide

When you interact with our website, apply for housing, contact our leasing office, schedule a tour, or submit forms, we may collect:

- Name
- Phone number
- Email address
- Mailing address
- Date of birth
- Employment and income information
- Vehicle information
- Pet information
- Emergency contact information
- Any other information voluntarily submitted through forms or applications

Automatically Collected Information

When you visit our website, we may automatically collect certain technical information, including:

- IP address
 - Browser type
 - Device type
 - Pages visited
 - Time spent on pages
 - Referring website
 - Cookies and similar tracking technologies
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How We Use Your Information

We may use collected information to:

- Respond to inquiries and requests
- Schedule tours and communicate with prospective residents
- Process rental applications

- Verify identity and eligibility
 - Manage resident accounts and services
 - Send community updates, notices, or promotional communications
 - Improve website functionality and user experience
 - Maintain security and prevent fraud
 - Comply with legal obligations
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Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance your browsing experience and collect website analytics.

You may disable cookies through your browser settings; however, some website features may not function properly.

Sharing of Information

We do not sell your personal information.

We may share information with trusted third parties when necessary to operate our business, including:

- Property management software providers
- Screening and background check providers
- Payment processors
- Marketing and website service providers
- Maintenance or service vendors
- Legal, regulatory, or law enforcement agencies when required by law

All third parties are expected to maintain appropriate safeguards for your information.

Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, or misuse. However, no internet transmission or electronic storage system can be guaranteed to be completely secure.

Third-Party Websites

Our website may contain links to third-party websites, including application portals or social media platforms. We are not responsible for the privacy practices or content of those third-party sites.

Fair Housing Statement

We are committed to complying with all applicable fair housing laws and do not discriminate on the basis of race, color, religion, sex, disability, familial status, national origin, or any other protected class under applicable federal, state, or local law.

Children's Privacy

Our website is not intended for children under the age of 13, and we do not knowingly collect personal information from children.

Your Rights and Choices

Depending on applicable laws, you may have rights regarding your personal information, including the right to:

- Request access to personal information
- Request correction of inaccurate information
- Request deletion of certain information
- Opt out of marketing communications

To exercise these rights, please contact us using the information below.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any updates will be posted on this page with a revised effective date.

Contact Us

If you have questions regarding this Privacy Policy or our privacy practices, please contact:

The Oaks Apartments

526 W Rio Salado Parkway

Mesa

Phone: 480-621-6340

Email: manager@theoaksmesa.com

SMS/Text Messaging Disclosure (Optional but Recommended)

If you provide your phone number, you consent to receive calls and text messages related to leasing, resident services, maintenance, and community communications. Message and data rates may apply. Consent is not a condition of renting. You may opt out of text communications at any time by replying STOP.