

WE ARE HERE FOR YOU!



Knox Hills takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your **community office**.

Historic
historicteam@knoxhills.com
(502) 799-6560

North/South Dietz
dietzhistoricteam@knoxhills.com
(502) 799-6570

Oak Park
oakparkteam@knoxhills.com
(502) 799-6580

If your concern cannot be resolved at the community office level, our **Community Manager II** is here to help.

Terri Hastings
41 W. Chaffee Avenue
(502) 799-6519

If your concern cannot be resolved by the Community Manager II, our **Customer Care and Operations Director** is here to help.

Crystal Porter
41 W. Chaffee Avenue
(502) 799-6533

If your concern cannot be resolved by the Customer Care and Operations Director, our **Director of Property Management** is here to help.

Michelle Lasalle
41 W. Chaffee Avenue
(502) 799-6505

If your concerns are not fully addressed by the Director of Property Management, the **Project Director** is available to assist.

Katie Huff
41 W. Chaffee Avenue
(502) 799-6548

If necessary, Knox Hills will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

WinnResidential MHS Corporate Office
military@wincco.com
(617) 239-4596

