



WE ARE HERE FOR YOU!

Hickam Communities takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

Hickam Communities
(888) 329-4758

If your concern cannot be resolved at the community office level, our **Operations Director and MHO** are here to help.

Michelle Malczon
211 Mercury Street, Honolulu, Hawaii 96818
(808) 853-3770

MHO (Randy Young)
Joint Base Pearl Harbor Hickam, Bldg 6500
(808) 448-6883

If your concerns are not fully addressed by the Operations Director, the **Director of Property Management and MHO Manager** are available to assist.

Sylwia Surmacz
211 Mercury Street, Honolulu, HI 96818
(808) 853-3783

MHO (Donovan Scott)
Joint Base Pearl Harbor Hickam, Bldg 6500
(808) 448-6885

If your concerns are not fully addressed by the Director of Property Management, the **Project Director** is available to assist.

Mladena Johnson Providence
211 Mercury St, Honolulu, Hawaii, 96818
(808) 853-3766

If necessary, Hickam Communities will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

WinnResidential MHS Corporate Office
military@winnco.com
(617) 239-4596

