



WE ARE HERE FOR YOU!

North Haven Communities takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

North Haven Communities
(907) 318-6543 (Option 3)

If your concern cannot be resolved at the community office level, our **Operations Director** is here to help.

Gina Palmer
4268 Neely Road
(907) 318-6533

If your concerns are not fully addressed by the Operations Director, the **Director of Property Management** is available to assist.

Kathleen Kondus
4268 Neely Road
(907) 318-6530

If your concerns are not fully addressed by the Director of Property Management, the **Project Director** is available to assist.

Ron Johnson
4268 Neely Road
(907) 356-7109

If necessary, North Haven Communities will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

WinnResidential MHS Corporate Office
military@wincco.com
(617) 239-4596

