



# WE ARE HERE FOR YOU!

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Soaring Heights Communities takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

**Soaring Heights Communities @ Davis-Monthan**  
(520) 745-5024

If your concern cannot be resolved at the community office level,  
our **Property Manager** is here to help.

**Emily Hunter**  
8090 E Ironwood St., Tucson, AZ 85708  
(520) 748-3346

If your concerns are not fully addressed by the Property Manager,  
the **Director of Property Management** is available to assist.

**Carolyn Decker**  
8090 E Ironwood St., Tucson, AZ 85708  
(520) 748-3303

If your concerns are not fully addressed by the Director of Property Management,  
the **Project Director** is available to assist.

6065 E. National Blvd., Tucson, AZ 85708  
(520) 317-3211

If necessary, Soaring Heights Communities will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

**WinnResidential MHS Corporate Office**  
military@winnc.com  
(617) 239-4596

