



WE ARE HERE FOR YOU!

Soaring Heights Communities takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

Soaring Heights Communities @ Holloman
(575) 479-1175

If your concern cannot be resolved at the community office level, our **Property Manager, Director of Property Management, and Project Director** are here to help.

2300 Alamogordo Blvd,
Holloman AFB, NM 88330
(575)443-6527

If necessary, Soaring Heights Communities will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

WinnResidential MHS Corporate Office
military@wincco.com
(617) 239-4596

Before initiating a formal dispute resolution process, please engage the Holloman Military Housing Office can be contacted at
575-572-2285

Every Air Force Base with privatized housing has a Resident Advocate. The Resident Advocate assists military members and their families residing in privatized housing in developing solutions to unresolved problems, concerns and needs. They will provide consultation on landlord/tenant disputes and take a proactive approach to ensure the concerns of military members and their families regarding privatized housing are addressed and elevated to the appropriate levels within the chain of command.

Privatized Housing Resident Advocate, Holloman AFB
DSN 572-1904

For most up to date contact information, please visit our website.

