

Resident Communications

Fort Drum Mountain Community Homes uses the **REDFLAG notification platform** to communicate severe weather announcements, system outages and community reminders to current residents. At move-in you are automatically enrolled to receive these important notifications through text and email. In emergency situations voice calling may also be used. You do not have to take any action to be automatically enrolled in our communication platform.

Texts will come from (615) 288-7020

Emails will come from no-reply@fdmch.com

Emergency phone notifications will come from (615) 288-7020

You will receive a text and email from REDFLAG with a link to customize your communication preferences the day after you move-in. You can update your preferences at any time.

Text FORTDRUM to (615) 288-7020

Visit <https://fortdrum.redflagapp.net>

To edit your communication profile, you will need your primary email address or your mobile phone number on file.

Primary Email Address: _____

Mobile Phone Number: _____

IMPORTANT: Please **DO NOT** disable all communication types in your profile. If you do so, we will not be able to provide critical communication about your home and community, even in the event of an emergency.



LET'S CONNECT

Follow us on Facebook - Like and follow our page to keep up with what is happening throughout your community.

www.facebook.com/fortdrummch



Visit the Resident Portal or Centinel Communities App to submit routine service requests, update contact information, make payments, and much more!

Visit www.fortdrummch.com, select Residents>Resident Portal to get started today!



Visit our website for community resources and information.

www.fortdrummch.com



Contact your community office with any questions. We look forward to serving you!