

# Resident Communications

The Timbers uses the **REDFLAG notification platform** to communicate severe weather announcements, system outages and community reminders to current residents. At move-in you are automatically enrolled to receive these important notifications through text and email. In emergency situations voice calling may also be used. You do not have to take any action to be automatically enrolled in our communication platform.

Texts will come  
from (615) 288-7020

Emails will come from  
no-reply@fdmch.com

Emergency phone notifications will come from  
(615) 288-7020

You will receive a text and email from REDFLAG with a link to customize your communication preferences the day after you move-in. You can update your preferences at any time.

Text THETIMBERS  
to (615) 288-7020

Visit <https://thetimbers.redflagapp.net>

To edit your communication profile, you will need your primary email address  
or your mobile phone number on file.

Primary Email Address: \_\_\_\_\_

Mobile Phone Number: \_\_\_\_\_

**IMPORTANT:** Please **DO NOT** disable all communication types in your profile. If you do so, we will not be able to provide critical communication about your home and community, even in the event of an emergency.



#### LET'S CONNECT

Follow us on Facebook -  
Like and follow our page to keep  
up with what is happening  
throughout your community.

[www.facebook.com/fortdrumtimbers](http://www.facebook.com/fortdrumtimbers)



Visit the Resident Portal or  
Centinel Communities App to  
submit routine service requests,  
update contact information, make  
payments, and much more!

Visit [www.fortdrumtimbers.com](http://www.fortdrumtimbers.com), select  
Residents>Resident Portal to get started today!



Visit our website for community  
resources and information.

[www.fortdrumtimbers.com](http://www.fortdrumtimbers.com)



Contact your community office with any questions. We look forward to serving you!