

# Resident Ambassadors Board Application

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## PURPOSE

The Resident Ambassadors Board's (RABs) objective is to improve the on-base living experience and satisfaction for all residents through volunteerism, listening to residents, and facilitating resident connection and communication. This document serves as an application to join the RAB.

## RAB VALUES

RAB Ambassadors adhere to the following core values:

- **Service** – We are the bridge between community needs, resident advocacy, and resident connection.
- **Open and Active Listening** – We prioritize empathy and create an environment where all voices are heard and respected.
- **Candor and Transparency** – We engage in open, honest communication, sharing information transparently between project leadership and residents.
- **Respect** – We treat all individuals with dignity, regardless of their background, position, or opinions, and value their unique contributions.
- **Inclusivity** – We provide an opportunity for all voices to be heard and all residents to be represented.
- **Exemplary Conduct** – We model exemplary behavior in all our interactions with residents, fellow RAB Ambassadors, project teams, vendors, stakeholders, and all people we encounter.
- **Follow-Up** – We complete tasks within agreed-upon timelines and keep residents informed of RAB actions and activities.

## AMBASSADOR QUALIFICATIONS

### Eligibility Requirements

- A current resident of the community in good standing.
- The lessee or spouse of the lessee.
- At least 18 years of age.
- Not employed by Centinel, Winn, or any subcontractor affiliated with the community.
- Must not have any conflict of interest, including but not limited to:
  - Active participation in external advocacy groups.
  - Roles on-base that influence or oversee housing operations.
  - History of significant negative interactions with residents or housing staff.
  - Ties to vendors or potential nepotism concerns.

I meet all of the above noted eligibility requirements.  YES  NO

### Commitment & Participation

- Ambassadors must commit to a minimum one-year term.
- Attend all Regular RAB Meetings (held every 60–90 days), with one excused absence per calendar year.
- Participate in Community Conversations Forums.
- Volunteer at a minimum of three RAB-sponsored or community events annually.
- Join Volunteer Committee Team Meetings as needed for planning and coordination.

## AMBASSADOR CANDIDATE QUESTIONS

How long have you lived in your community? \_\_\_\_\_

Will you be able to participate in all commitments noted above?  YES  NO

Will you uphold the RAB values?  YES  NO

Will you uphold the guidelines noted in the RAB Guidelines document?  YES  NO

Why are you interested in joining the Resident Ambassadors Board?

What strengths, skills, or experiences would you bring to the RAB?

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Street Address: \_\_\_\_\_ Unit Number: \_\_\_\_\_

City: \_\_\_\_\_ Community: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

## ACKNOWLEDGEMENT

By signing below, I affirm that all of my responses are true and accurate, and I understand the RAB's purpose, values, and expectations and agree to serve according to the RAB Guidelines with integrity, respect, and accountability, contributing to a positive and inclusive community environment.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Photo & Video Consent

Please check one:

**YES, I consent** to the use of my image, likeness, and voice in photos/videos for RAB promotional purposes (website, social media, flyers, etc.)

**NO, I do not consent** to the use of my image, likeness, and voice in photos/videos for RAB promotional purposes

Submit your completed application to our Customer Experience Manager at [Rachel.hollaway@centinelus.com](mailto:Rachel.hollaway@centinelus.com).