



# WE ARE HERE FOR YOU!

Cavalry Family Housing takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

**Heritage Heights, McNair, Patton,  
Wainwright** - (254) 285-2251

**Comanche I & II**  
(254) 285-2243

**Kouma & Montague**  
(254) 285-2245

**Comanche III**  
(254) 285-2244

**Pershing & Venable**  
(254) 285-2242

If your concern cannot be resolved at the community office level, our **Director of Operations** is here to help.

**Valerie Sprague**  
Building 4318 77th St & Warehouse Avenue, Fort Hood, TX 76544  
(254) 285-2350

If your concerns are not fully addressed by the Director of Operations, the **Director of Property Management** is available to assist.

**Derek Marchus**  
Building 4318 77th St & Warehouse Avenue, Fort Hood, TX 76544  
(254) 285-2252

If your concerns are not fully addressed by the Director of Property Management, the **Project Director** is available to assist.

**Jason Wesbrock**  
Building 4312 77th St & Warehouse, Fort Hood, TX 76544  
(254) 285-2204

If necessary, Cavalry Family Housing will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

**WinnResidential MHS Corporate Office**  
military@winnco.com  
(617) 239-4596

