

# Resident Utility Program



**The Resident Utility Program (RUP) was created in conjunction with, and under the guidance of, the Department of Defense energy conservation program. RUP encourages residents to be more mindful of energy use and incentivizes conservation.**

## HOW IT WORKS:

- Homes are grouped into “Like-Type Groups” (LTGs) based on factors such as square footage, number of floors, and age of the home.
- A monthly utility allowance is calculated for each LTG using the average consumption of all homes in the group.
- Residents who use less than the allowance receive a credit. Those who use more are billed for the difference.
- Each month, residents receive an electronic utility statement showing their actual usage compared to the allowance, and any resulting credit, balance due, or no charge.
- If utility usage exceeds the allowance, the resident is responsible for paying for the portion of their usage above the allowance.
- Residents who used less than the monthly utility allowance receive a credit through a U.S. Bank cash card issued by the property. Watch for your card in the mail.

## WHY IT MATTERS:

- **Save money:** Use less than your allowance and earn a monthly credit.
- **Fair for everyone:** Each month, homes are compared to similar homes in your community based on actual metered usage, and a new average consumption allowance is calculated.
- **Strengthen our community:** Dollars saved go back into housing and quality-of-life programs.



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