



# WE ARE HERE FOR YOU!

Tierra Vista Communities takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

**Tierra Vista Communities @ Peterson - (719) 597-7200**

If your concern cannot be resolved at the community office level, our **Community Manager** is here to help.

**Jamie Brousseau**

650 McChord Street, Colorado Springs, CO 80916  
(719) 239-5367

**Military Housing Office**

21ces.ceacp@us.af.mil  
(719) 556-4777

If your concerns are not fully addressed by the Community Manager, the **Director of Property Management** is available to assist.

**Aymesha Melendez**

650 McChord Street, Colorado Springs, CO 80916  
(719) 649-7676

If your concerns are not fully addressed by the Director of Property Management, the **Project Director** is available to assist.

**Christy McGrath**

650 McChord Street, Colorado Springs, CO 80916  
(423) 202-1302

If necessary, Tierra Vista Communities will work with its military partners or command throughout the resolution process. Our goal is to address all concerns in a timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute resolution process outlined above, please contact our corporate office.

**WinnResidential MHS Corporate Office**

military@winnc.com  
(617) 239-4596

