



WE ARE HERE FOR YOU!

Island Palm Communities takes resident concerns very seriously and desires to address and resolve any issues in a timely manner to the satisfaction of all parties involved.

For any resident concerns or questions the first stop is your community office.

Island Palm Communities, LLC
(877) 487-4323

If your concern cannot be resolved at the community office level,
our **Operations Directors** are here to help.

Tony Hintz (North Region)

North Regional Office, 3703 McMahon Road,
Schofield Barracks, HI 96856
(808)275-3701

Joanna Padilla (South Region)

South Region Office, 111 7th Street, Building
1004, Honolulu, HI 96819
(808) 275-3802

If your concerns are not fully addressed by the Operations Directors,
the **Director of Property Management** is available to assist.

Ka'eolani Winner

3703 McMahon Road, Schofield Barracks, HI 96857
(808) 275-3803

If your concerns are not fully addressed by the Director of Property Management,
the **Project Director** is available to assist.

Keith Scruggs

3703 McMahon Road, Schofield Barracks, HI 96857
(808) 687-8315

If necessary, Island Palm Communities will work with its military partners
or command throughout the resolution process. Our goal is to address all concerns in a
timely manner and resolve them to the satisfaction of everyone involved.

If you do not feel your concerns are being effectively addressed through the dispute
resolution process outlined above, please contact our corporate office.

WinnResidential MHS Corporate Office

military@winnco.com
(617) 239-4596

