

Nexus Management Co (“we,” “our,” or “us”) is committed to protecting the privacy and security of our residents, applicants, website visitors, and clients. This Privacy Policy explains how we collect, use, share, and safeguard personal information when you visit our website, submit an application, pay rent, request maintenance, or otherwise interact with our services. We operate in accordance with the Virginia Consumer Data Protection Act (VCDPA) and applicable laws.

1. Information We Collect

A. Information You Provide Directly

- Name, address, email, phone number
- Rental application information (employment, income, references, rental history)
- Identification documents
- Maintenance request details
- Payment information (processed through secure third-party processors)
- Communications sent to us

B. Information Collected Automatically

- IP address
- Browser type, device type, operating system
- Pages visited and time spent
- Cookies and tracking technologies
- Login logs (resident portals)

C. Sensitive Information

Collected only when required for screening, affordable housing qualification, or compliance. We do not sell sensitive data.

2. How We Use Your Information

- Process applications
- Manage leases
- Provide resident services
- Customer service
- Website improvement
- Legal compliance
- Fraud prevention

3. How We Share Information

We may share with:

- Property management software providers
- Screening companies
- Payment processors

Contact:

Nexus Management Co

Email: info@nexusmanagementco.com

Phone: 757.451.4705

Address: 185 NJ-70 #104 Toms River NJ. 08755

- Service vendors
- Property owners when appropriate
- Legal/government authorities as required

We do not sell personal information.

4. Cookies & Tracking

Used for functionality, analytics, and performance. Users may disable cookies in browser settings.

5. Virginia Privacy Rights (VCDPA)

Virginia residents may:

- Access data
- Correct inaccuracies
- Request deletion
- Obtain a portable copy
- Opt-out of targeted advertising, sales (we do not sell), or profiling

6. Data Security

Safeguards are used to protect data, though no system is completely secure.

7. Data Retention

Data retained only as needed for operations or as required by law.

8. Third-Party Links

We are not responsible for third-party privacy practices.

9. Children's Privacy

Not intended for children under 18.

10. Fair Housing Statement

Nexus Management Co is committed to compliance with all federal, state, and local fair housing laws. We do not discriminate against any person based on race, color, religion, sex, disability, familial status, national origin, or any other protected class. We provide equal housing opportunities to all applicants and residents.

11. Updates

Policy may be updated; revised date will be posted.

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