Privacy Policy

Mozart Management LLC

Effective Date: May 21, 2025

Mozart Management LLC ("Mozart," "we," "us," or "our") is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, share, and safeguard your data when you interact with our websites, properties, or services.

By using our websites or doing business with us, you agree to the practices described in this policy. We may update this Privacy Policy periodically. Continued use of our websites or services after changes are posted indicates your acceptance of those updates.

1. Information We Collect

Information You Provide

We collect personal information that you voluntarily provide, including:

- Full name, email address, phone number, and mailing address
- Government-issued identifiers (e.g., Social Security number, driver's license)
- Rental history, employment information, income details, and guarantor information
- Emergency contact, vehicle, and pet details
- Payment method and financial records

This information is typically collected through rental applications, service requests, communication with our staff, and online forms.

Information Collected Automatically

When you use our websites, we may automatically collect certain technical information, including:

- IP address, browser type, device identifiers, and operating system
- Date/time of access, pages visited, and interaction logs
- Cookie data and web beacons

We may also use third-party tools, such as Google Analytics, to understand site usage and improve services.

2. How We Use Your Information

We use personal information to:

Process rental applications, lease agreements, and renewals

- Respond to inquiries, service requests, and maintenance submissions
- Communicate important notices related to your tenancy
- Evaluate qualifications and verify identity
- Improve the functionality, performance, and security of our websites
- Send marketing or promotional messages (opt-out available)
- Comply with legal, regulatory, and contractual obligations
- · Prevent fraud or misuse of our systems

3. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Personalize your website experience
- Remember your settings and preferences
- Monitor website traffic and usage patterns
- Support marketing and advertising efforts

Most web browsers allow you to manage cookie preferences. Disabling cookies may impact certain features of our websites. Our websites do not currently respond to "Do Not Track" browser settings.

4. Children's Privacy

The Company recognizes the privacy interest of children and strongly encourages parents and guardians to take an active role in their children's online activity. Our websites and services are intended for use by individuals age 18 and older.

Mozart does not target its websites or services to children under the age of 13, nor do we knowingly collect personally identifiable information from children under 13. If we learn that we have inadvertently collected personal data from a child under 13, we will take steps to promptly delete such information from our records.

5. Sharing Your Information

We may share personal data with trusted third parties as necessary to:

- Process applications and verify tenant qualifications
- Operate, maintain, and secure our properties and online services
- Perform payment processing, background screening, or customer support

- Fulfill legal or regulatory requirements
- Conduct marketing, analytics, or advertising (non-monetized, anonymized where possible)

We do not sell your personal information for monetary value.

6. California Privacy Rights (CCPA Addendum)

This section applies to California residents and supplements our Privacy Policy in accordance with the California Consumer Privacy Act (CCPA).

Your Rights

California residents may:

- Request access to the personal data collected in the past 12 months
- Request deletion of personal data (subject to exceptions)
- Opt out of the "sale" of personal data (Mozart does not sell data for monetary consideration)
- Not be discriminated against for exercising their privacy rights

Categories of Personal Information Collected

- Identifiers (e.g., name, address, ID numbers)
- Financial and rental history information
- Internet or device activity
- Employment or education history
- Inference data related to leasing decisions

Submitting a Request

To submit a request under CCPA, contact:

Email: info@mozartrents.com

Phone: 412-682-7000

Mail: Mozart Management LLC

Attn: Privacy Requests

515 South Aiken Avenue, Suite 100

Pittsburgh, PA 15232

We may need to verify your identity before processing your request.

7. Data Security

We maintain administrative, technical, and physical safeguards to help protect your personal information from unauthorized access, disclosure, loss, misuse, or alteration.

These safeguards include secure servers, firewalls, encryption protocols, access restrictions, employee training, and routine system monitoring. While we take appropriate measures to secure your data, no method of transmission over the internet or electronic storage is completely secure. Accordingly, we cannot guarantee absolute security and are not liable for breaches beyond our reasonable control.

8. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, including compliance with legal, regulatory, tax, accounting, or reporting obligations.

We may retain de-identified or aggregated data for research and statistical purposes. Once the applicable retention period expires, your data will be securely deleted or anonymized.

9. Third-Party Links

Our websites may contain links to other websites that are not operated or controlled by Mozart. We are not responsible for the content, practices, or privacy policies of those third-party websites. We recommend reviewing their policies before submitting personal information.

10. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact us:

Mozart Management LLC

515 South Aiken Avenue, Suite 100 Pittsburgh, PA 15232 info@mozartrents.com

412-682-7000