

Privacy Policy

Mozart Management LLC

Last Updated: January 6, 2026

1. Information We Collect

Information You Provide

We collect personal information that you voluntarily provide, including but not limited to:

- Full name, email address, phone number, and mailing address
- Government-issued identifiers (e.g., Social Security number, driver's license)
- Rental history, employment information, income details, and guarantor information
- Emergency contact information, vehicle information, and pet details
- Payment methods and related financial records

This information is collected through rental applications, guarantor forms, service requests, online portals, communications with our staff, and other business interactions.

Information Collected Automatically

When you visit our websites or interact with our digital services, we may automatically collect certain technical information, including:

- IP address, browser type, device identifiers, and operating system
- Date and time of access, pages viewed, and interaction logs
- Cookie data, web beacons, and similar tracking technologies

We may use third-party analytics tools, such as Google Analytics, to analyze website usage and improve performance and functionality.

2. How We Use Your Information

We use personal information for legitimate business purposes, including to:

- Process rental applications, lease agreements, renewals, and guarantor obligations
- Respond to inquiries, maintenance requests, and service communications
- Communicate notices related to tenancy, billing, or property operations
- Verify identity and evaluate leasing qualifications
- Improve the performance, security, and usability of our websites and services
- Send marketing or promotional communications (where permitted; opt-out available)
- Comply with legal, regulatory, and contractual obligations
- Detect, prevent, and investigate fraud, misuse, or security incidents

3. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Personalize your website experience
- Remember preferences and settings
- Monitor website traffic and usage patterns

- Support analytics and marketing activities

Most browsers allow you to manage or disable cookies through their settings. Disabling cookies may affect certain website features. Our websites do not currently respond to “Do Not Track” signals.

4. Children’s Privacy

The Company recognizes the privacy interests of children and strongly encourages parents and guardians to take an active role in their children’s online activity. Our websites and services are intended for use by individuals 18 years of age and older.

Mozart does not target its websites or services to children under the age of 13, nor does it knowingly collect personally identifiable information from children under 13. If we learn that we have inadvertently collected personal information from a child under 13, we will take reasonable steps to promptly delete such information from our records.

5. Sharing Your Information

We may share personal information with trusted third parties as reasonably necessary to:

- Process applications and verify tenant or guarantor qualifications
- Operate, maintain, and secure our properties and digital services
- Perform payment processing, background screening, or customer support
- Fulfill legal, regulatory, or law-enforcement requirements
- Conduct analytics or marketing activities (non-monetized and anonymized where appropriate)

We do not sell personal information in exchange for monetary consideration.

5A. Use of Third-Party Platforms and AI-Assisted Communications

Mozart Management LLC uses trusted third-party platforms to support property management operations, leasing workflows, and resident communications. These platforms include cloud-based systems for rental applications, payments, and maintenance requests, as well as AI-assisted tools for responding to inquiries.

We utilize Entrata, a property management software platform, to manage leasing applications, resident portals, payment processing, and service requests. Entrata processes personal information on our behalf pursuant to contractual agreements. Learn more at [Entrata’s privacy policy](#).

We also use EliseAI, an artificial intelligence-powered leasing assistant, to communicate with prospects and residents through our websites, email, text messaging, and other channels. Communications made through these tools may be recorded, analyzed, and used to improve customer service or leasing outcomes. Learn more at [EliseAI’s privacy policy](#).

Because EliseAI powers our primary contact methods, including property-specific phone numbers and website chat, interactions with our leasing team will typically involve AI-assisted communications. While our team actively monitors and supports these tools, a fully AI-free communication channel may not be available.

6. California Privacy Rights (CCPA Addendum)

This section applies to California residents and supplements this Privacy Policy pursuant to the California Consumer Privacy Act (CCPA).

Your Rights

California residents may have the right to:

- Request access to personal information collected about them during the preceding 12 months
- Request deletion of personal information, subject to legal exceptions
- Opt out of the “sale” or “sharing” of personal information (Mozart does not sell personal data for monetary consideration)
- Not be discriminated against for exercising privacy rights

Categories of Personal Information Collected

- Identifiers (e.g., name, address, ID numbers)
- Financial and rental history information
- Internet or device activity
- Employment or education information
- Inference data related to leasing or qualification decisions

Submitting a Request

Requests may be submitted by contacting:

Email: info@mozartrents.com

Phone: 412-682-7000

Mail:

Mozart Management LLC

Attn: Privacy Requests

515 South Aiken Avenue, Suite 100

Pittsburgh, PA 15232

We may require verification of identity before processing a request.

7. Data Security

We maintain administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, loss, misuse, or alteration. These safeguards may include secure servers, firewalls, encryption protocols, access controls, employee training, and ongoing system monitoring.

While we take reasonable steps to protect personal information, no method of electronic transmission or storage is completely secure. Accordingly, we cannot guarantee absolute security and are not responsible for unauthorized access beyond our reasonable control.

8. Data Retention

We retain personal information only for as long as reasonably necessary to fulfill the purposes for which it was collected, including compliance with legal, regulatory, tax, accounting, or reporting obligations.

When retention is no longer required, personal information is securely deleted or anonymized. Aggregated or de-identified data may be retained for analytical or statistical purposes.

9. Third-Party Links

Our websites may contain links to third-party websites not owned or controlled by Mozart. We are not responsible for the content or privacy practices of those websites. We encourage users to review the privacy policies of any third-party sites they visit.

10. Contact Us

If you have questions about this Privacy Policy or our data practices, please contact:

Mozart Management LLC
515 South Aiken Avenue, Suite 100
Pittsburgh, PA 15232
info@mozartrents.com
412-682-7000