

Global Privacy Statement

As of October 28, 2026

This Privacy Statement applies to Tripoint Residential, LLC and its affiliated apartment communities and property-owning entities (collectively, "Tripoint," "we," "us," or "our"). It covers all websites operated by or for Tripoint and its communities, including community-specific websites with their own domain names (collectively, the "Websites"). Please read this statement to understand what personal information we collect through the Websites, how we use and share it, and the choices available to you.

By using the Websites, you acknowledge that your personal information will be handled as described in this statement. If you do not agree with our practices, please do not use the Websites.

Information We Collect

Information you provide. When you request a tour, submit an inquiry or application, sign up for updates, request maintenance, or contact us, we may collect your name, email address, phone number, mailing address, desired move-in date, community or floor plan of interest, and any message you send.

Information collected automatically. When you use the Websites, we and our service providers may collect your IP address, browser and device type, pages viewed, referring page, and general location derived from your IP address. This information is collected through cookies and similar technologies.

Communications. If you communicate with us by text message, email, or a chat tool on the Websites, we collect the content of those communications.

Please do not send Social Security numbers, bank account numbers, or payment card numbers through the Websites or by email. If an application requires this information, we will provide a secure process for submitting it.

How We Use Information

We use personal information to:

- Respond to inquiries, schedule tours, and process applications
- Provide resident services, including maintenance requests and community communications
- Send updates and marketing messages about our communities, subject to your choices below
- Operate, maintain, and improve the Websites
- Analyze website traffic and the performance of our advertising
- Protect the Websites and prevent fraud or misuse
- Comply with legal obligations and enforce our agreements

Service Providers and Automated Tools

We use third-party service providers to operate our communities and Websites. These include providers of property management software, website analytics and tag management, advertising, and automated communication tools. Some of these tools may respond to your messages automatically, and some may share your messages with our leasing team. You may ask to speak with a member of our team at any

time. Service providers may process personal information on our behalf only to perform services for us, except as described in this statement.

Cookies and Similar Technologies

The Websites use cookies and similar technologies for:

- **Essential functions**, such as keeping the Websites working and secure
- **Analytics**, to understand how visitors use the Websites
- **Advertising**, to measure and deliver advertising

You can control cookies through your browser settings. Blocking some cookies may affect how the Websites work. We do not currently respond to browser "Do Not Track" signals.

How We Share Information

We may share personal information with:

- **Service providers** that help us operate our communities and Websites, as described above
- **Affiliates** within the Tripoint family of companies, for the purposes in this statement
- **Legal and safety recipients** when required by law, legal process, or government request, or to protect the rights, property, or safety of Tripoint, our residents, or others
- **Business successors** in connection with a merger, acquisition, or sale of assets, who will be bound by this statement or will notify you of changes
- **Others with your consent** or at your direction

We may also share information that has been aggregated or de-identified so it cannot reasonably be used to identify you.

Text Messages and Email

If you opt in to text messages, you may receive messages from us. Message and data rates may apply. Reply STOP to stop receiving texts or HELP for assistance. You can unsubscribe from marketing emails using the link in any message. Opting out of marketing messages will not affect communications about an existing application or lease.

Data Retention

We keep personal information for as long as needed to fulfill the purposes described in this statement, including to meet legal, tax, and recordkeeping requirements. When information is no longer needed, we delete or de-identify it.

Data Security

We use reasonable administrative, technical, and physical safeguards to protect personal information. No method of transmission or storage is completely secure, so we cannot guarantee absolute security.

Children's Privacy

The Websites are not directed to children under 13, and we do not knowingly collect personal information from children under 13. If you believe a child has given us personal information, please contact us at privacy@tripointresidential.com.

Third-Party Links

The Websites may link to third-party sites, such as resident portals, social media, and local business pages. We are not responsible for the privacy practices of those sites, so please review their policies.

Your Choices and Rights

You may have the right under applicable privacy laws to submit a request to access, withdraw your consent, change, delete, restrict the use of, or object to the processing of your personal information that was previously provided to us. For your protection, we will verify your identity before fulfilling certain requests. When permitted by law, we may charge an appropriate fee to cover the costs of responding to such a request.

Changes to This Statement

We may update this statement from time to time. When we do, we will change the date at the top of this document and post the updated version on the Websites. Your continued use of the Websites after an update means you accept the revised statement.

Contact Us

If you have questions about this policy or our privacy practices, or wish to exercise your privacy rights, contact Tripoint Residential, LLC at privacy@tripointresidential.com.