

LV Property Management Privacy Policy

LV Property Management, LLC's (collectively referred to as "LV") privacy policy covers the collection and use of personal information that may be collected by LV during your interaction with LV including when you visit our website, call us for information, or fill out application for one of our apartment complexes.

Why we collect personal information

Your personal information helps us provide you a superior level of customer service. It helps us give you access to our products and services of greatest interest to you. In addition, your personal information enables us to keep you posted on the latest happenings, special offers, and events.

What information we collect

There are several ways that your personal information may help us give you better service. For example, we may ask for your information when you're inquiring about our apartments or filling out an application. At such times, we may collect personal information relevant to the situation, such as your name, mailing address, phone number, email address, and contact preferences.

The information that we collect for market research purposes is to gain a better understanding of our customers and thus provide more valuable services. We also collect information regarding customer activities on our website. This helps us determine how best to provide useful information to customers and to understand which parts of our websites and Internet services are of most interest to them.

How do we use your personal information

We will only use your personal information in the way we specified when it was collected. We will not change the way your personal information is used without your consent. Some of the ways we may use your personal information include:

- To provide the ability to contact you, and provide you with status of your application
- To provide customer feedback and support.
- To provide contests or other marketing promotional activities.
- To conduct questionnaires and surveys in order to provide better programs and services. Your completion of any questionnaires is voluntary.

When we disclose your information

LV does not sell or rent your contact information. At times we may be required by law or litigation to disclose your personal information. We may also disclose information about you if

we determine that it is so necessary for national security, law enforcement, or other issues of public importance.

Security

The information we collect about you is stored in limited-access and secured servers. We maintain strict safeguards to protect the security of these servers and your personal information.

Policy Modifications

This Privacy Policy may be modified at any time by LV at our discretion. Any changes to the Privacy Policy will be posted immediately for your review.

Comments and Questions

If you have any questions, comments or concerns about our Privacy Policy, you may contact us at (847) 432-9700.

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